

## Case Study

September 2019

### The Company

A well-known UK Listed company with an insurance business.

### The Business Situation

A well-known UK listed company with an insurance business was looking to fill an interim company secretary position until their permanent, in-house staff was appointed. Being familiar with our work with a previous client, they reached out to Bridgehouse Company Secretaries at the end of June 2019, and two weeks later we sent one of our Bridgehouse Flex consultants to fill the position.

### The Core Services provided by Bridgehouse

- Bridgehouse Flex – Interim Company Secretary (Office based location)

### The Key Benefits

- Flexible – able to quickly source consultants for short-notice interim positions
- Cost Effective Quality Resource – being company secretarial specialists, work was tailored to specific needs rather than an expensive generalist approach
- Relationship Management – constant line of communication to ensure all needs were addressed efficiently

### The Client Told Us

“Having heard of their work from a previous supervisor, we didn’t look anywhere else as we knew Bridgehouse would be able to meet all our needs. After initially speaking to Ibi about our requirements, we were met with a quick response and a realistic and cost-effective proposal.

## Uplifting governance

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Our placement consultant Neeti provided really good support, fitted in nicely, and was very helpful when working through all of the tasks we needed from her. We didn't have any problems, but felt confident that if there had been, we could have picked up the phone at any time and they would have been resolved promptly.

There were a number of advantages that Bridgehouse offered us.

Firstly, flexibility; they were able to source a consultant quickly and within our time specification. We felt confident that should we need to scale up or down, they would be able to provide another consultant on short notice.

Secondly, expertise; The fact that the consultants at Bridgehouse Company Secretaries are specialists in company secretarial work was another large advantage, this meant they were more specifically suited to our needs and far more cost-effective than larger firms.

I would definitely call upon Bridgehouse Company Secretaries again; the lines of communication remain open. I would recommend them to anyone."