

## Client Case Study for South Kilburn Neighbourhood Trust

Jacqueline Clarke / Chief Executive South Kilburn Neighbourhood Trust / 2013

### Company Profile

- South Kilburn Neighbourhood Trust is a local regeneration charity working to bring about lasting change for the communities of South Kilburn
- The Trust is a charitable company that is limited by Guarantee and can only operate for the benefit of the residents of South Kilburn
- The Trust is made up of seven Trustees and has an Independent Chair
- The Trust is a local partner of the South Kilburn Partnership who act as the overarching body
- The Trust plays a complimentary role to the local council

### Business Situation

As a result of previous regeneration initiatives and efforts in South Kilburn the Trust had a responsibility to create a robust and sustainable regeneration strategy for the future, guided by the objectives set out by the South Kilburn Partnership. The charity needed to focus on redeveloping and building its relationships and partnerships so that the community could be fully supported and investment initiatives brought to fruition. There was a large amount of neighbourhood estate developments and community investment activities, and future plans for construction of health facilities and leaseholder purchase schemes.

### Solution

South Kilburn appointed Bridgehouse Company Secretaries in June 2012 to help them to support board meetings and improve governance at the Trust. Bridgehouse demonstrated its unique 'GAPP wheel' explaining how governance at the Trust could be improved by concentrating on the 7 key strands contained in the wheel. This approach would ensure the Board of Trustees had the knowledge they needed to deliver a governance framework that was robust, sustainable and water tight. Bridgehouse continues to provide regular support at Board meetings and continues to work with the Trust to support and improve governance, this will include a comprehensive review of constitutional documents and developing a governance improvement plan to ensure the road to good governance is properly mapped out.

### Benefits

The Trust has been able to access high calibre resource at a fraction of the cost, when compared to employment of a full time Company Secretary. Bridgehouse works with the Trust at a time, frequency and cost that suits them. The expert advice and guidance Bridgehouse brings proves invaluable and through its flexible approach it has made governance and compliance transparent and hassle free. The Trust always has peace of mind that they can rely on receiving good quality governance advice from Bridgehouse.

## Products and Services Used

- [Governance Framework](#) (GAPP Wheel)
- [Supporting Board meetings](#)
- [Drafting resolutions](#)